

FRONDITHA CARE INC.

PRONIA RESIDENTS' INFORMATION SHEETS
94 SPRINGS ROAD, CLAYTON SOUTH VIC 3169

TELEPHONE: 9551 6556 or 9552.4100
FAX: 9552.4139

Introduction:

'Pronia' is approved by the Department of Health and Ageing to provide accommodation and personal care to eligible elderly people of Australian Greek background. The facility accommodates 40 residents in an attractive building at Clayton South located between 'Steyi' and 'Galini'.

Accommodation:

The facility has six single rooms, each with its own ensuite and 34 single rooms with shared ensuite, ie. bathroom and toilet. The allocation of rooms is determined by the manager, who takes into account various factors and individual needs. There are four lounges, a dining room, a kitchen and a laundry. A courtyard between the two wings is used for outdoor activities.

What does the facility provide?

The philosophy of the facility is to provide a safe and comfortable environment which encourages independence. Residents are encouraged to be actively involved in daily living activities, rather than depend on other people, including staff.

Greek Food:

Meals include breakfast, morning tea, lunch, afternoon tea and evening tea. The menu is balanced nutritionally with special consideration given to those with individual dietary needs.

Personal Care:

Staff help with showering, dressing, undressing, grooming, etc.

The facility also provides:

- Clean bed linen and free regular laundry
- Assistance with medication if needed
- Regular recreational activities
- Outings with volunteers
- Regular religious activities
- Emergency on call service during after hours

Residents should ask as many questions to clarify what is provided and what is not provided. Applicants can visit the facility before a decision is made to seek admission.

Medical Care:

Medical care is provided by the resident's doctor. The responsibility to make the necessary arrangements rests with the resident and/or their families although staff are available to assist.

Staff will assist in making appointments with medical specialists and outside services. However, the responsibility to organise an escort to such appointments rests with the resident and/or their family.

Medication is provided by a visiting pharmacist. The cost of medication is carried by the resident.

Televisions:

There are TVs in the lounge rooms. Residents can have their own TV in their room and at their own costs.

Telephones:

The facility has a public telephone for the use of residents. Private phones can be installed by a telephone company. All charges for a personal telephone are paid by individual residents.

Smoking:

For the sake of everyone's safety, comfort and well being, smoking is not permitted in the facility. A separate room is available for smoking.

Family Involvement:

Froniditha believes that positive involvement of the whole family is important to the well being of residents. Elderly people appreciate the contact with the family and their participation in joint family, religious and facility activities.

Resident Care Plans:

Every resident has a care plan which addresses his / her basic needs such as nutrition, safety and health. This plan is reviewed regularly with the residents and family members.

Rights and Obligations:

Residents are encouraged to be actively involved in maintaining a safe, secure and comfortable environment for all who live at Pronia. Concerns and complaints are handled sensitively to ensure that the individual rights and needs of all concerned are respected.

Admission Process:

Any offer of admission should be considered as soon as possible. Froniditha prefers that potential residents be fully informed, prepared and ready to accept a booking when an offer is made. Residents however, do have a right to a "cooling off" period.

What do residents bring to the facility?

Residents need to bring adequate personal clothing and foot wear. In addition, residents are encouraged to bring their own ornaments and mementos to place in their own room.

How much will I Pay?

The Commonwealth Government determines the fees paid by residents. Applicants need to inform themselves about how the Basic Daily Care Fee, Income Tested Fees and Accommodation/Charges Bonds are calculated. Details about each payment will be provided to you by Froniditha staff. The information below provides an initial overview.

A. *Basic Daily Care Fee:*

All residents must pay a basic daily care fee. This is set by the Government at 85% of the fortnightly pension. A resident whose only source of income is the pension, is not required to pay any other fees.

B. *Income Tested Daily Care Fee:*

This fee is paid by non-pensioners, or part pensioners, and is assessed on the basis of income and the ACFI category of each resident.

C. *Accommodation Bond:*

A hostel (low care) resident may be required to pay an Accommodation Bond. There is no maximum upper limit, the Accommodation Bond is to be negotiated. However this is only payable if a resident has assets above \$91,910. This figure does change from time to time, so please verify the threshold amount by talking with Fronditha's staff.

D. *Accommodation Charge:*

The maximum Accommodation Charge (for high care residents) is approximately \$23.22 per day for full pensioners and \$26.88 for non-pensioners. Apart from the Income Tested Fee, residents will be assessed to determine whether it is required to also pay an Accommodation Charge. People who have assets exceeding \$91,910 may have to pay Accommodation Charges. There is a scale of payments. For further information, you can discuss this with the Information and Referral Unit.

Treatment of Family Home re: Accommodation Charge:

A family home may be excluded from the assessment of assets in certain instances as a protection for spouses, long-term co-resident carers and family members.

Home not counted as asset if:

- a person's spouse or dependant child is living there, or
- a person's carer or close family member has lived in the home for at least five years, and that carer or family member is eligible for an income support payment such as a pension.
- In these protected situations, capacity to pay will be assessed only on assets other than the family house.

Administration of Payments:

- Residents pay their fees in advance. Therefore, on the day of admission a 4 week advance payment must be made. Ongoing payments will be organized with facility Administrator.
- The provision of an Accommodation Bond/Charge will be organised before the placement, following discussion with the relevant Manager. Applicants must provide a Statutory Declaration detailing their assets, or a Centrelink Statement of Assets Form.

Extra Charges:

The facility can only charge extra for services additional to those which it must provide as a condition of its funding. For instance, physiotherapy and other specialist services provided on the request of the resident are paid by the resident.

Centrelink:

Once a person accepts the vacancy at Pronia, Centrelink must be informed.

For further information, contact the Manager on 9552 4100.